

Sunnyside up

K MART 3121, Memphis, TN—Jan Fatka

"I recently purchased a Minolta SRT-202 camera from your store and was so impressed with the quality of your salesperson and your low prices that I had to write.

"Your prices are better than competitive, but the real reason I purchased my camera and its accessories was because of Jan. All too often, people in camera departments are very technically competent, yet are unable to make laymen like myself comfortable in our ability to understand 'f-stops,' 'focal lengths' and other unfamiliar terms.

"Jan took the time over a two day period to insure that I felt able to handle the complex SRT-202, rather than merely hardselling it to me. Consequently, I will plan to purchase my next equipment from her in the future, and will certainly recommend her to my business associates here in Memphis. Please pass along a 'Well done!' to Jan for me. She is a tremendous asset to your store."

K MART 9073, Burley, ID—Tom Williams and Mike Decker

"Last winter I was travelling across Idaho on my way back from a Montana elk hunting trip. On a Sunday the exhaust pipe of my truck cracked in a manner which made further driving impossible. I was near Burley, ID, and the only store open was your K mart. Without much hope of success I pulled into the lot and discussed my problem with your Tom Williams.

"He was extremely helpful. With the help of Mike Decker, he located the owner of an auto parts house and requested that individual to specially open his store so that we might obtain the needed part. It turned out that the supplier didn't have it, but Mr. Williams devised a way of giving the truck a temporary, but serviceable repair.

"Over the years I've come in contact with numerous people in many businesses. Rarely, if ever, have I received such concerned and competent attention."

K MART 4376, Waukegan, WI—Ed Zimmer

"As a woman who has just moved an entire household out-of-state, I would like to thank your store for generously supplying me with packing boxes. This may seem an odd acknowledgement, but I can assure you that it is near impossible to find boxes—especially since I needed so many.

"Other stores promised clean, uncrushed ones to me, but the only person who was considerate enough to truly help was Ed Zimmer of your stockroom. Thank you again, K mart, and Ed, it was a great way for you to recycle!"

K MART 3146, Clearwater, FL—Sherry Hancock

"I'm writing to let you know of an employee you have working for in home improvement by the name of Sherry Hancock. She is one of the most courteous ladies my wife and I have encountered in many years. Her suggestion on articles we bought suited us to a 'tee' and while taking care of us, she handled other customers just as well with a smile for everyone at all times.

"Sherry is an asset to your business, and if you would kind of pat her on the back, we would be very thankful."

K MART 3606, Marquette, MI—Entire staff

"Last month I phoned your store to check up on a boy's suit. The cooperation I received was marvelous. I got a return phone call telling me all the colors and sizes available. Let me tell you, it made being in Kingsford, MI a pleasure despite the bad winter weather.

"The second phone call asking if I got the right suit and if I was happy with it came when I wasn't in. Yes, it is fine, fits perfect and you made us very happy. Your public relations are excellent and I will most definitely tell everyone I know about the fine service you offer in Marquette and Kingsford. Thank you!"

The following employees are among the many who received commendation letters:

Richard Lockhead, K mart 7061, Brighton, MI
 Dave Young, K mart 4432, Santa Ana, CA
 David Milligan, Jupiter 4582, Hudson, NY
 Mike Rollins, K mart 4655, Pittsburgh, PA
 Ms. Viola, K mart 3391, Staten Island, NY
 Donna Blacka, K mart 4267, Middleburg Heights, OH
 Jim Jenkins, K mart 3212, Fayetteville, NC
 Bill Schimanski, K mart 4203, Indianapolis, IN
 Debbie Richardson, K mart 7116, Newark, DE
 Lula Crum and Sarah Roberts, K mart 3054, Montgomery, AL
 Rosemary Goller, K mart 4674, Southfield, MI
 Judy Heinman, K mart 4183, Woodhaven, MI
 Virginia Marion, K mart 3243, N. Canton, OH
 William Shipper, Betsy Percak and Pam Tepick, K mart 3343, Lansing, MI

Anniversaries

45
years



Vera Meyer
June 10
139, Newport, KY

40
years



Ruth Harper
July 3
4031, Bloomington, IL

Ruth Walk
June 15
750, St. Petersburg, FL
 Mahol Orion
July 3
4624, Chicago, IL

Mary D'Andresio
July 27
33, New Haven, CT

35
years



Irma Marshall
July 13
800



Norma Metz
June 12
123, Southfield, MI



Margaret Myers
June 8
282, Pittston, PA



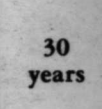
Council Cowan
July 5
K mart Enterprises

Norma Kirk
July 22
800

Winifred Barney
June 19
4461, Warwick, RI



Dorothy Morris
June 1
150, Portsmouth, OH



Mary Synouse
June 19
651, New London, CT



Bernard Pacher
July 23
WRO



Margaret Ebert
July 21
KIH

Marthaella Dresbach
June 14
4062, Danville, VA

30
years

Hazel Rutten
June 28
4062, Danville, VA



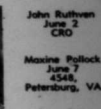
John Ruthven
June 2
CRO



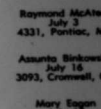
Raymond McAlen
June 2
4331, Pontiac, MI



Masine Pollock
June 7
4548, Petersburg, VA



Asunta Binkowski
July 16
3093, Cromwell, CT

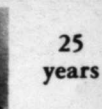


Mary Egan
July 19
4355, St. Petersburg, FL

Anne Ryan
June 30
4061, Saratoga, NY



Edmund Sly
June 30
KIH



James Hinton
July 23
KIH



Leonard Scheffer
July 28
4282, Industry, CA

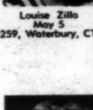


Donald Brown
June 16
4086, Birmingham, AL



Freda Wilde
June 20
307, Ironton, OH

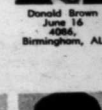
25
years



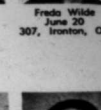
Louise Zillo
May 5
259, Waterbury, CT



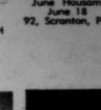
Clifford Markley
June 2
4111, Birmingham, AL



Winifred Gori
July 16
651, New London, CT



June Houzam
June 18
92, Scranton, PA



Florence Hunt
July 8
KIH



Daniel Conter
July 21
FWOC



Jewel Knight
July 21
KIH



John Korte
June 20
4526, Hartford, CT



Bessie Tutor
July 29
678, Westland, MI



Erva Hildebrand
July 12
634, Rochester, NY



Rosemary Goller
July 23
545, Philadelphia, PA



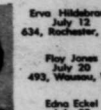
Judy Heinman
July 25
4199, Tonawanda, NY



Elizabeth Fay
July 23
545, Philadelphia, PA



Grace Janowski
July 25
4199, Tonawanda, NY



Joe Williams
July 25
4199, Tonawanda, NY

Dorothy Specht
July 20
4327, Cleveland, OH